



## **RESULTS BASED ACCOUNTABILITY REPORT**

**1 July 2024 to 30 June 2025**

- Performance Measures - Data
- Performance Measures – Report
- RBA Schedule
- Financial Report

<b>Neighbourhood Support Manawātū</b>			
<b>Performance Measures</b>	<b>01 Jul-31 Dec 2024</b>	<b>Total 01 Jul-30 Jun 2025</b>	
<b>How much: Quantity of effort</b>			
Total # residents in Manawātū District	33,900	33,900	
Total # residents registered as members in NSM database	3,877	3,919	
Total # residents registered are rural	1,520	1,672	
Total # residents registered are urban	1,895	2,244	
Total # activities undertaken to engage new members *	65	71	
Total # of new members in NSM database signed up as a result of these activities	283	304	
Total # of volunteers registered as NSM Co-ordinators	59	61	
Total # of people recorded in vulnerable persons register	188	191	
Total # communities of interest engaged **	65	67	
Total # communities of interest are in rural areas	4	6	
Total # of members recorded in Emergency Skills Register	224	230	
Total # of members recorded in Emergency Skills Register are located in rural areas	113	120	
<b>How Well: Quality of effort</b>			
% district population that are registered as members in NSM database	11%	12%	
% membership increase as result of these activities	7%	8%	
% of communities of interest in rural areas	6%	9%	
% of recorded members in Emergency Skills Register located in rural communities	50%	52%	
<b>Better Off? Effect of effort - NB we survey our members once a year - in April/May. The figures to the right are the most recent 2025 Survey results.</b>			585 visited survey
# members who strongly agree/agree they find their connection with NSM valuable (denominator)	159	225	322 completed responses to survey
% members who find their connection with NSM valuable	4%	6%	this asks for % of total members, some of who choose not to receive newsletters and some that are paper based only - (not % of survey responses)
# volunteers who strongly agree/agree that volunteering for NSM has a positive impact for their street / group	37	38	The number of people who responded to the survey. The figure for the first 6 months was incorrectly reported as the total number of respondent was recorded, rather than just the volunteer responses. We have amended this figure to better reflect the actual.
% volunteers who strongly agree/agree that volunteering for NSM has a positive impact for their street / group	63%	62%	The loss of the engagement coordinator for the last 6 month period reduced the satisfaction rate slightly.
# communities of interest who strongly agree/agree they feel engaged for emergency preparedness	89	118	This is the number of respondents NOT "communities" of interest. The important point here is that the number of people who feel engaged for emergency preparedness has increased.
% communities of interest who feel engaged for emergency preparedness	137%	176%	This calculation is simply invalid because it uses the number of respondents not the number of "communities of interest".
* activities such as events, attending community meetings, collaborating with other community organisations			
** communities of interest defined as street / area groups, as determined by each coordinator; this can also be a rural community committee if the volunteer agrees to it			
NSM uses infoodle to collect and store the members names and addresses of Manawatu District. There is a fluctuation on numbers throughout the year with new members, people moving out of the district or passing away. (When we are informed). So in some situations, the membership can decrease in some months.			



## Neighbourhood Support Manawatū Results Based Accountability Narrative Reporting 1 January to 30 June 2025

### A. Describe the key factors impacting on the performance measures.

Securing adequate funding has been challenging and NSM's core work was affected by NSM's inability to maintain the staff hours required to undertake more than the basic administration and event attendance during in the last 6 months. This impacted on the upward trend and growth of membership, and face to face engagement events.

NSM's resources / staff were applied to Rural Bus Manawatu (RBM) project over a period of 3 years and whilst this is now a separate entity – the impact on NSM's bottom line and productivity in several areas remains.

Going forward the committee / staff have revised the annual budget to be able maintain basic administration and undertake our core role and purpose of community engagement and will seek additional funding for engagement projects. We will continue to support other community events where we can.

Securing volunteers is increasingly difficult, however we will continue to seek assistance in this area.

### B. Briefly describe any ideas or approaches you may have to improve or accelerate your performance.

The first six-month report showed the positive impact of spending an extra 20 hours a week on community engagement. Gaining higher numbers of new members and increasing the satisfaction and enjoyment that residents felt when making connections in their own streets and neighbourhoods which positively influenced their well-being. We continue updating our database due to resident changes and planning more neighbourhood gatherings.

Support from the Police with the Feilding community constable and station sergeant attending various street get-togethers, also made residents feel 'heard' and connected.

We are grateful to the CDEM team who also attended several street events and / or provided information and resources for residents. This helps residents understand the work undertaken by emergency management and the need to be 'informed'.

NSM regularly supports the Police Blue Light events, by providing volunteers to help as well as promoting our organisation and sharing resources. Going forward we will offer help / volunteers at other community events as they provide an opportunity to engage with families and residents.

Projects such as the Online for Nine annual event with MRSS, Buddy Reading, community engagement at various events like the Kimbolton Country Fair and the Kimbolton Art and Sculpture Fair, Apiti Show and MDC Family Fun Day among others, are projects supported through funding initiatives.

We are very fortunate to have volunteer Penny Horton ably running the Buddy Reading program volunteer roster, with some oversight by NSM for interviews and Police checks.

The Committee updated the Strategic Plan early 2025 and review the plan annually.

NSM will seek help from volunteers to distribute our membership forms and helping at our street get togethers this year. Whilst our committee often attend, a few more feet on the ground are required.

Thanks to the NSNZ's MOU with NZ Police we continue to have a desk at the Feilding station, and the crime reports provided means that we can email crime alert newsletters to affected streets /areas. These reports are limited to burglary, theft and vehicle crime. The reports sent out include tips for maintaining security and contact points.

We are grateful for the funding received from MDC, Lotteries, NZCT and our national body NSNZ during the last 12 months and to be able to continue the work - thank you.

NSM will seek external funding for community engagement projects and maintaining the operations of NSM and plan to update the website and include a donations and bequests page to support our work in the community.

### C. Please provide a detailed explanation of any non-reporting or variances in reporting against the contract.

NSM applied for and received funding for the RBM (2023 – 2025) and these funds were incorrectly shown as part of NSM's income, instead of being shown as a separate liability. The then 'new' committee voted to remove RBM from the operation of NSM in July 2024, but the split was delayed by the GM until November / December 2024. The NSM budgets were not revised and so the actual financial position of NSM was not evident until about April 2025. The attached draft end of year accounts shows that thanks to grants it has managed to remain viable until the new financial year.

### D. Is there anything else that you need to bring to our attention?

Update on changes at NSM:

- March 2025; GM Lorraine Thompson reduced her work hours by 50% and by mid- May 2025 resigned.
- Debbie Fulton came in as acting GM for 10 hours per week for 2 months until a replacement could be found.
- With the “GM” role being retired the committee has followed the NS national organisation terminology with the new senior role becoming the “NSM Area Coordinator”.
- Several people were interviewed and Nicky Birch employed from 21<sup>st</sup> July 2025 and contracted for 16 hours per week. (based on funding available). In 2024 Nicky was the Community Engagement officer for 6 months.
- Debbie Fulton kindly agreed to remain as the NSM finance officer and committee Treasurer for 6 hours approx. per month. This is a huge benefit to the committee with her wealth of knowledge.
- 8<sup>th</sup> September 2025 Chairperson Sandra Crosbie unexpectedly resigned and Faye Todd who as deputy chair has assumed the role until the AGM.
- In the last 12 months, NSM has spent significant time and effort extricating itself from the Rural Bus Manawatu arrangement. RBM operates as its own standalone entity / trust.
- The current NSM committee are cognisant of the financial implications of its involvement with the Rural Bus Manawatu. NSM will rebuild and going forward the focus will be on NSM's core objectives and purpose, as outlined:

**Neighbourhood Support Manawatu** is a member of a 70 strong nationwide community-led movement that brings people and neighbourhoods together to create safe, resilient, and connected communities.

We believe that a well-connected community helps to improve safety, resilience, and wellbeing for all.

- Be safer and to reduce crime
- Be prepared for emergencies
- Increase community connectedness and enhance well-being.

**E. Do you have a success story that you would like to share? (This may include a case study, video clip, presentation or other).**

In early 2025 the NSM committee members and GM attended several community events to promote the organisation with the aim of signing up new members:

Online for Nine, Blue Light events, MDC – Family Fun Day, Kimbolton Arts & Sculpture, Hato Paora gala, Colyton Community event, Apiti Show.





## Neighbourhood Support Manawatū - 2025 Membership Survey

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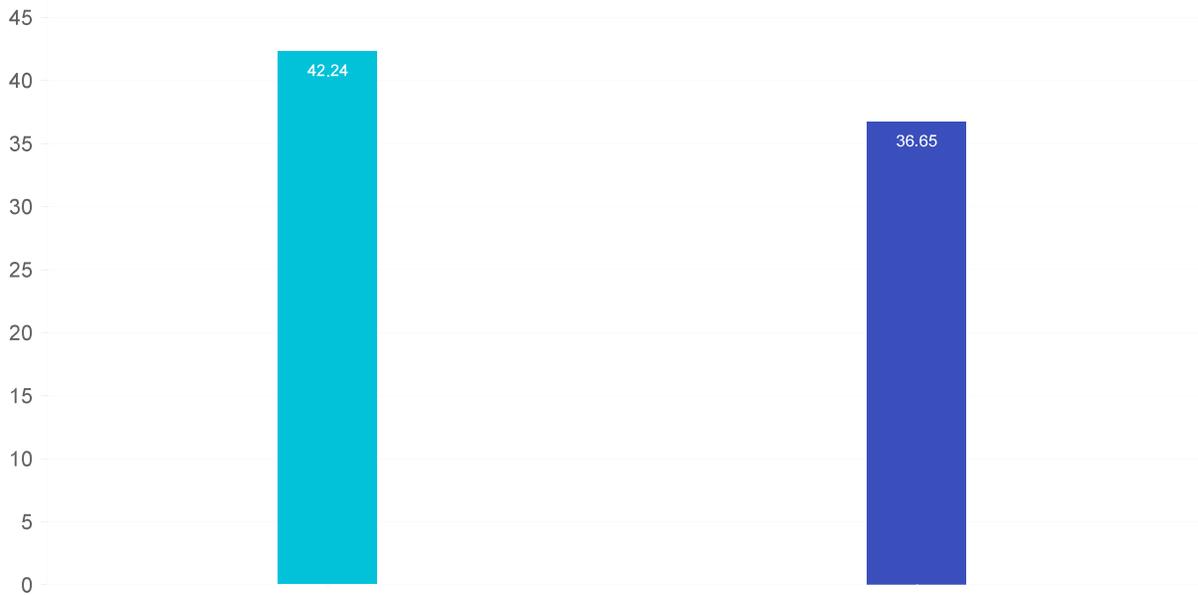
### Response Statistics

<b>585</b> Survey Visits	<b>322</b> Total Responses
<b>322</b> Completed Responses	<b>0</b> Partial Responses
<b>0</b> Disqualified Responses	<b>0</b> Over Quota Responses

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Special Statistics

Overall CSAT Score

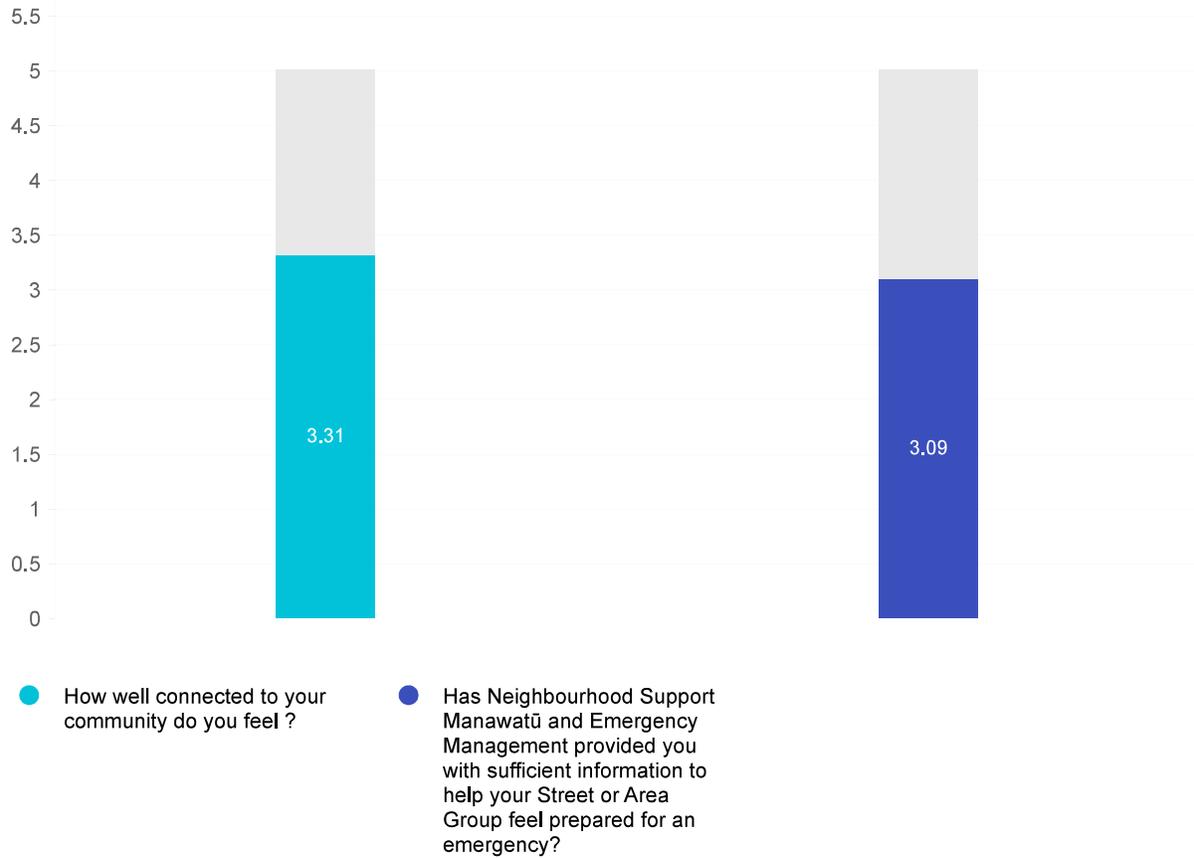


- How well connected to your community do you feel ?
- Has Neighbourhood Support Manawatū and Emergency Management provided you with sufficient information to help your Street or Area Group feel prepared for an emergency?

Questions	Negatives	Neutrals	Positives	CSAT Score
How well connected to your community do you feel ?	68	118	136	42.24
Has Neighbourhood Support Manawatū and Emergency Management provided you with sufficient information to help your Street or Area Group feel prepared for an emergency?	92	112	118	36.65

Overall CSAT Score: 39.44

### Average Ratings



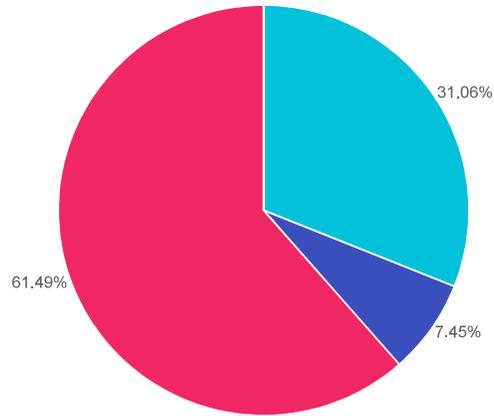
Questions	Average Ratings	Out of
How well connected to your community do you feel ?	3.31	5
Has Neighbourhood Support Manawatū and Emergency Management provided you with sufficient information to help your Street or Area Group feel prepared for an emergency?	3.09	5

Overall average survey rating: 6.40/10

Q1

What area of the district do you live in?

Answered: 322 Skipped: 0



● Rural

● Village

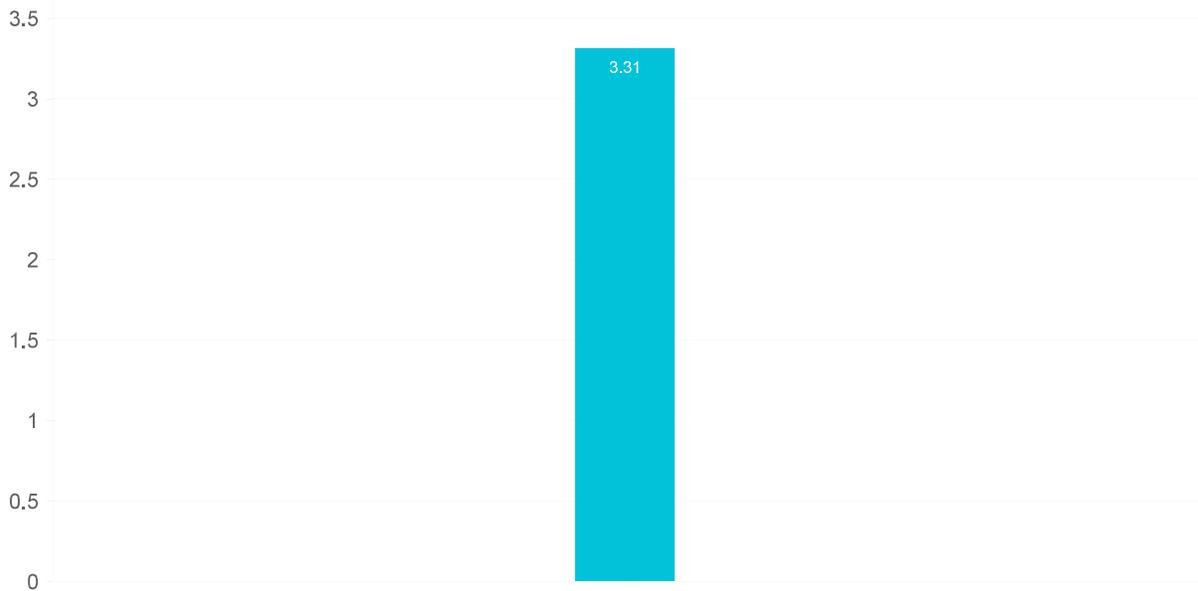
● Feilding Town

Choices	Response percent	Response count
Rural	31.06%	100
Village	7.45%	24
Feilding Town	61.49%	198

Q2

How well connected to your community do you feel ?

Answered: 322 Skipped: 0



● Average Rating

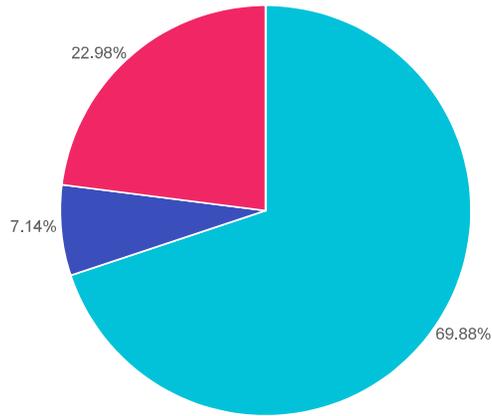
Rating	Response percent	Response count
1 (Not connected at all)	3.73%	12
2	17.39%	56
3	36.65%	118
4	28.57%	92
5 (Very well connected)	13.66%	44

Average rating: 3.31

Q3

Do you find connection with Neighbourhood Support Manawatū valuable?

Answered: 322 Skipped: 0



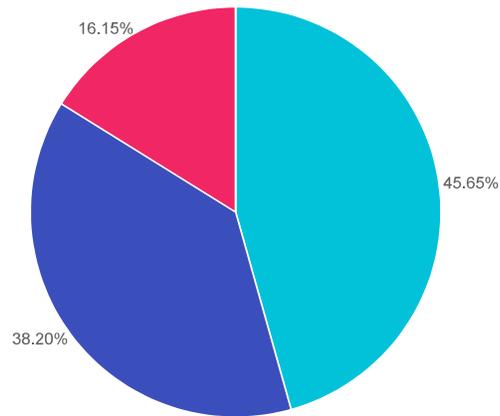
● Yes                      ● No                      ● Don't know

Choices	Response percent	Response count
Yes	69.88%	225
No	7.14%	23
Don't know	22.98%	74

Q4

Is your household part of an Active Neighbourhood Support Street or Area Group?

Answered: 322 Skipped: 0



● yes

● No

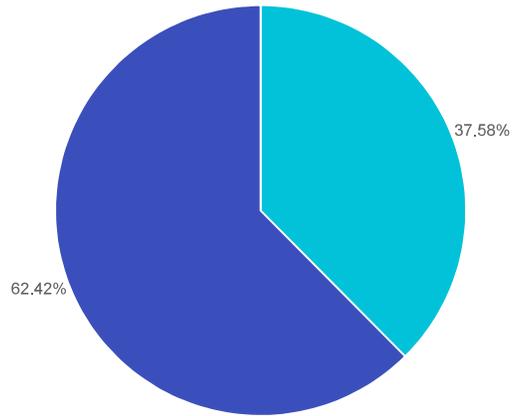
● Don't know

Choices	Response percent	Response count
yes	45.65%	147
No	38.20%	123
Don't know	16.15%	52

Q5

Do you currently hold any volunteer role(s) in your community?

Answered: 322 Skipped: 0



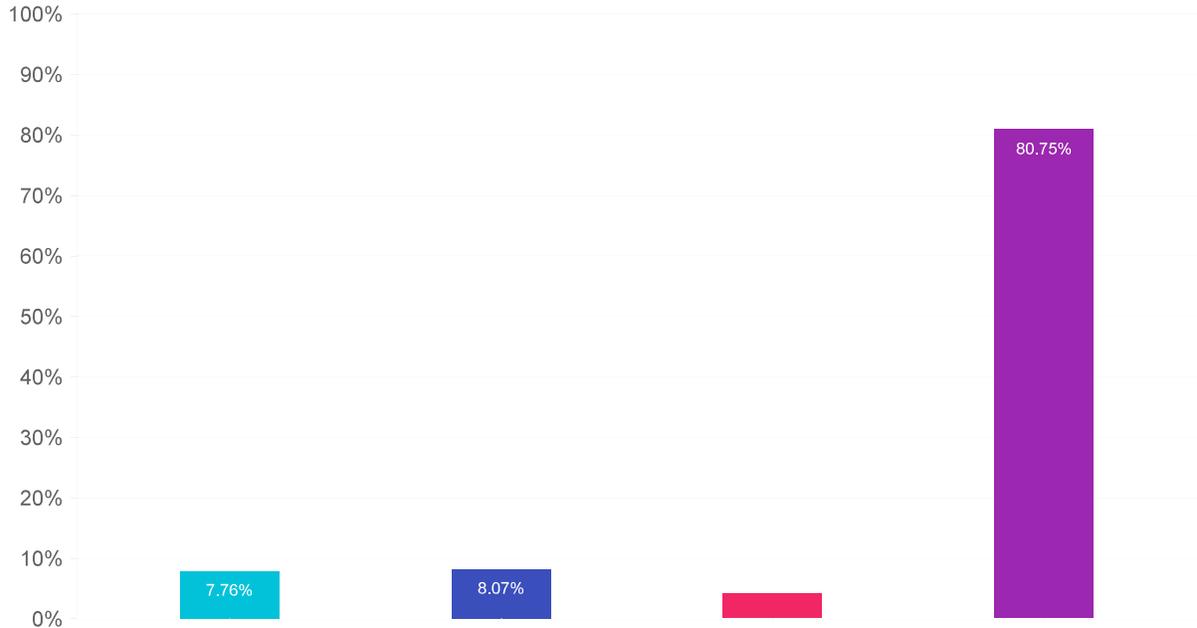
● Yes                      ● No

Choices	Response percent	Response count
Yes	37.58%	121
No	62.42%	201

Q6

Do you volunteer for Neighbourhood Support Manawatū in any capacity? This includes being a Street or Area Coordinator of your group.

Answered: 322 Skipped: 0



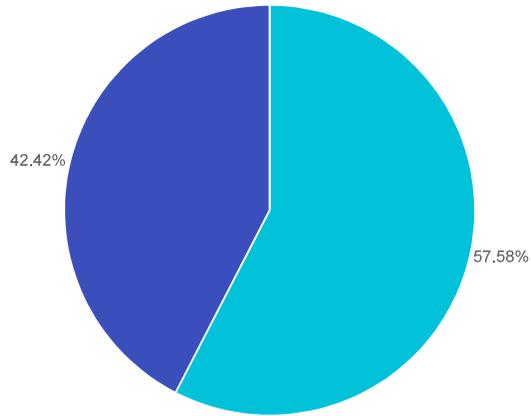
- Yes, currently
- Yes, in the past
- No but I intend to in the near future
- No

Choices	Response percent	Response count
Yes, currently	7.76%	25
Yes, in the past	8.07%	26
No but I intend to in the near future	4.04%	13
No	80.75%	260

Q7

If you answered Yes to the previous question, does your being a Street or Area Co-ordinator for Neighbourhood Support Manawatū have a positive impact for your street/area group?

Answered: 66 Skipped: 256



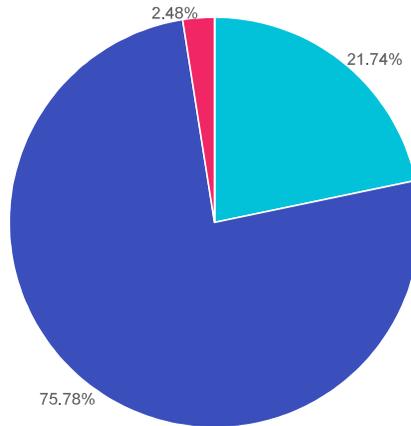
● Yes                      ● No

Choices	Response percent	Response count
Yes	57.58%	38
No	42.42%	28

Q8

Have you or your household attended an event arranged or hosted by Neighbourhood Support Manawatū in the last year?

Answered: 322 Skipped: 0



● Yes
 ● No
 ● Don't know

Choices	Response percent	Response count
Yes	21.74%	70
No	75.78%	244
Don't know	2.48%	8

Q9

Has Neighbourhood Support Manawatū and Emergency Management provided you with sufficient information to help your Street or Area Group feel prepared for an emergency?

Answered: 322 Skipped: 0



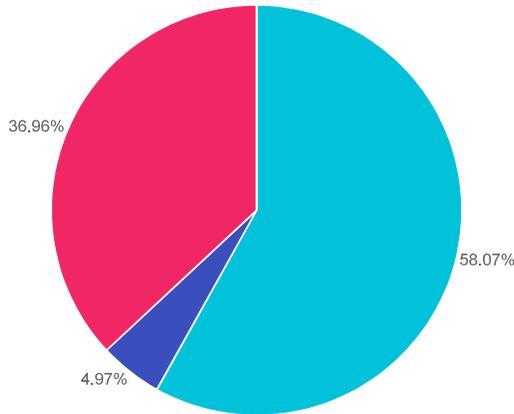
Rating	Response percent	Response count
1 (Not at all prepared)	9.94%	32
2	18.63%	60
3	34.78%	112
4	26.09%	84
5 (Very well prepared)	10.56%	34

Average rating: 3.09

Q10

Are you aware of our Vulnerable Persons Register ? This register identifies those people who may need extra or specialist assistance in an emergency situation. Members, especially those who are vulnerable, are encouraged to identify themselves.

Answered: 322 Skipped: 0



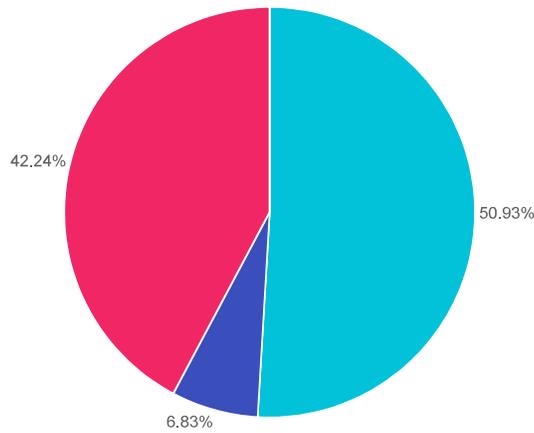
- Yes, I have heard of the Vulnerable Persons Register
- Yes, I have identified myself for one or more criteria
- No, I have not heard of the Vulnerable Persons Register

Choices	Response percent	Response count
Yes, I have heard of the Vulnerable Persons Register	58.07%	187
Yes, I have identified myself for one or more criteria	4.97%	16
No, I have not heard of the Vulnerable Persons Register	36.96%	119

Q11

Are you aware of our Emergency Skills Register? This register identifies those people who have specialist skills whom Emergency Management may need to call upon, especially in a rural area which may become isolated for a period of time.

Answered: 322 Skipped: 0



- Yes, I have heard of the Emergency Skills register
- Yes, I have identified one or more skills on the Emergency Skills register
- No I haven't heard of the Emergency Skills register

Choices	Response percent	Response count
Yes, I have heard of the Emergency Skills register	50.93%	164
Yes, I have identified one or more skills on the Emergency Skills register	6.83%	22
No I haven't heard of the Emergency Skills register	42.24%	136

Q12

Do you have any comments or ideas to improve Neighbourhood Support Manawatū that you would like to share with us.

Answered: 91 Skipped: 231

1. Limited answers as we have only just signed up to Neighbourhood support a few weeks ago
2. Not at this stage
3. No
4. Apart from an email regarding recent crimes in the area I hear from no one else.
5. Keep up the good work. Making people aware is vital.
6. Having our immediate community (small, rural) on Facebook messenger is great as we can get immediate notification if something is happening in our small area or if someone needs help
7. Signage in local area would be great
8. Suggest we have regular meetings with Police for local area.... monthly... to discuss local area issues and protection of people, houses and belongings. Also, contact number for floods
9. More connection for rural roads with rural residential communities ie. rural halcombe, Colyton etc
10. Not presently, you do a wonderful job. Thank you
11. It would be good to know the following; Who our neighbours contacts are in Denbigh Street, Prince Street are are. Also in the NS emails including break in, burglary newsletter what end of Denbigh Street this has happened in.
12. I've only just moved to the area in the last 4 months and already feel well prepared. This is my first time joining a neighborhood support group
13. Our neighborhood co-ordinator Philip Pearpoint keeps us all upto date with what's news in the street and area.
14. N S M is very active and an asset to our community Gary Barnett
15. Need to know who runs the local NSM group in the local area i live in.
16. I know it is hard but keep up the good work thank you have a great day.
17. No thanks
18. If holding community events dont do it on weekdays during working hours, working people cant attend
19. My area needs a new co-ordinator as I am too old now.
20. Would like more information regarding the following especially around how to register. Vulnerable Persons Register Emergency Skills Register. Thanks
21. How do we manage rurally with very limited cell phone coverage, now and in an emergency. If power is down and we have no coverage, how are we expected and able to communicate with emergency services? We live in the Kopane area and our farm backs onto the Oroua River, plus we are within the spillway on Oroua Road. We have asked this question many times and no one will give us an answer.
22. Not really.
23. I would like to say that I think the information you supply in your updates is invaluable. I note down important numbers and even just receiving the newsletters and information you provide makes me feel included in a neighbourhood. We know our neighbours and their families well. As I was a Neighbourhood Co-ordinator at our previous place of residence and gave unlimited hours to The Otaki Toy Library for 20 years, I am no longer interested in community volunteer work. It takes me all my time to care for our large garden and I feel I have given back to my communities since my children were small. Plunket committees, kindergarten committees, local car club committee, school committees, asthma society, volunteer kindergarten and classroom work. My husband and I really did do our share at the time and, now, in our 70s, we feel we have our own interests to pursue.
24. You have me listed as Barbara Parson. My surname is Parsonson... I would be grateful if you could change same. Thank you.
25. A fantastic group plan, I greatly appreciate all those that are helping our group
26. The newsletters Lorraine sends are very helpful. Especially if there have been burglary's or stolen vehicles in the area.
27. I offered to be a coordinator for my street but communication is lacking.
28. No
29. You are doing a god job. Sorry I can't help I have rather a lot to do on my own with my properties.
30. When reporting burglaries, Vehicle theft etc it would handy to know where in for example Denbigh Street.

31. We feel you do a great job.
32. Keep up the good work
33. Have a meeting for colyton community
34. Unfortunately we were away when the get together for our street was held.
35. No
36. I'd like to know if we have a coordinator in fraser drive...
37. Keep on keeping people connected
38. None at this time
39. I was Neighbourhood Support Convenor for over 25 years until 2023
40. Nothing at present.
41. Provide a great community connection and link with Police. Due to reduced capacity maybe need to revisit the kaupapa of the group to be able to continue the essentials that are not covered by other services/organisations. Is there anything that Rural Support Services was doing that needs to be considered in the Manawatu Neighbourhood Support brief?
42. more police reports on crime in Feilding
43. You do a great job. In any community communication is the hardest thing to do adequately & we of the community need to take notice &/ or spread the word in some instances.
44. Very happy with the Communications I receive.
45. I don't think we have ever been approached directly from our neighbourhood support group and I'm not sure if they know who we, or others in our neighbourhood are. Ideas: Neighbourhood events such as getting to know each other, support meetings, neighbourhood celebrations, xmas get together... Sharing information not such on neighbourhood safety but on community events, news and groups, changes in the community like new businesses etc. Availability of support such as meals on wheels, community groups, hearing aids, home living aids and support, disability equipment and rental, big buddies, courses, defibrillators, smoke alarms, health and safety tips...
46. Most of our information comes through the Community Committee, but happy to receive information to put through the community committee.
47. No
48. We look after our neighbours properties when they are away or in hospital, we have done for years.
49. no
50. Having Neighbourhood Support Manawatu in my area gives my neighbours and myself a feeling of security. We appreciate the reports of what is happening in our area.
51. Fantastics emails and newsletters
52. I am yet to get started properly but have approached some people about Neighbourhood Support. Still a work in progress as time allows.
53. Pleased to be a Co-ordinator
54. I live between Prince Street and Camden Street, as far as I know this area hasn't been a co-ordinator for a least 8 years.
55. Not at the moment
56. Not at this stage
57. Not really
58. I don't know who is co-ordinator in Colyton. I feel connected to the community but not really Neighbourhood Support. I like the concept.
59. shows me that i need to be more proactive in reading literature and in the community arrggh
60. Key points: Need active community support groups Need leadership Need up to date Communication (Halcome and Kimbolton do better, Cheltenham, Beaconsfield, and Waituna West need to establish active groups)
61. Keep the emphasis on emergency support and liaison with Local Emergency Management.
62. I am too old to become involved (nearly 86 years ) but wish you well. We have a Neighbourhood watch sign on light pole near me. Also no exit street feels safer.
63. I feel that there is a disconnect between Neighbourhood Support and the Police themselves. Communications from the Police could be better, such as when there is a Police car waiting at the Almadale Road, it would be good if the community knew what to look out for.
64. N/A
65. I would love to know if I have any neighbour's who are joined up...
66. Since the scamdemic neighbors just seem to avoid any contact, future doesn't look much brighter.

67. No. I am grateful for the regular emails about our community.
  68. Keep doing the best you can.
  69. No. IMHO our local NSM continues to keep us well informed of local issues etc
  70. An ability to make emails opt in. or have two emails to choose from. A safety related one, and a community events one.
  71. I have only moved to Feilding on the last month and just getting to know my neighbours. Previously I was in Pohangian and used to be self sufficient etc. So I am sur ein an emergency I am pretty well repared.
  72. Can't think of any.
  73. no thanks
  74. I was a St coordinator years ago, when I was a stay at home mum. But admit I have not kept upto date with the recent changes in my street for a long time. I now work full time. (Kennedy Ave, North St End)
  75. We need a co-ordinator, I don't know if anyone took over when I gave it a few years ago due to old age.
  76. Hard to be part of a group when the neighbors are not interested
  77. At. 93 living in a villa I now live Avery quiet life have family support & friendly neighbours & feel secure have been a member since our farming days feel you all do a wonderful job
  78. Value your messages especially those referring to criminal activities in our area
  79. I was asked a couple of years ago to co ordinate our area. I did 3 mail drops and called in on a few people. I have asked for an up to date list a few months back but not heard back. I need to pick up the stragglers
  80. We had a street coordinator but although still resident appears to have lost interest.
  81. Where we has answered onto the above questions, it would be great to have some more information. Thank you, for what Neighbourhood Support provides to this stage.
  82. Other than a few very old signs, there does no seem to be an active Neighborhood Support in this neighborhood. The local Lions club probably do more. Maybe tie in with them to get something started?
  83. We had an active neighbourhood group along our street previously. Unsure if it is still active as we have no coordinator.
  84. No.
  85. Cell phone and internet coverage is not adequate in our area. How do you address that in an emergency situation.
  86. I would like to know more about the Emergency skills register please
  87. Love the updates thanks
  88. Great to get the regular updates. I need to make more contact with my neighbourhood, have been a little remiss lately
  89. As I am currently in a managed apartment iof Lo cal resthome I have informed my current support group I have appreciated their suport
  90. I like the email updates we receive
  91. Staying connected is important. Thanks for all you are doing
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## Schedule 1

<b>Name of service, programme or initiative</b>	Neighbourhood Support Manawatū
<b>Funding Amount</b>	\$25,000 per annum
<b>Term of contract</b>	3 years
<b>Direct Client/s</b>	Community Volunteers Vulnerable Community
<b>Funded Activities and Goals</b>	<ul style="list-style-type: none"> <li>● Community Engagement and Membership</li> <li>● Emergency Preparedness</li> </ul>

		QUANTITY OUTPUTS	QUALITY OUTPUTS	SKILLS & KNOWLEDGE	ATTITUDE & OPINION	BEHAVIOUR CHANGE	CIRC. CHANGE	POPULATION OUTCOMES
<b>Service component</b>	<b>Direct Clients</b>	<b>How much</b>	<b>How well</b>	<b>Better Off</b>				
Community Engagement and Membership	Community	# of residents registered as member in NSM database	% of total district population  % of rural/urban district population		#/% members who strongly agree/agree they find their connection with NSM valuable			<b>Wairua – We are connected and inclusive</b>

	Community	# of activities* undertaken to engage new members	% of membership increase as result of these activities					
	Volunteers	Total # volunteers registered as NHS Co-ordinators			#/% volunteers who strongly agree/agree that volunteering for NSM has a positive impact for their street / group			<b>Whānau – We are actively engaged</b>
	Vulnerable community	# of people recorded in vulnerable persons register						
Emergency Preparedness	Community	# Communities of interest engaged**	% of communities of interest in rural areas	#/% communities of interest who strongly agree/agree they feel engaged for emergency preparedness				<b>Tinana – We prepare for tomorrow today</b>

	Community	# of members recorded in Emergency Skills register	% of recorded members located in rural communities					
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\* activities such as events, attending community meetings, collaborating with other community organisations

\*\* communities of interest defined as street / area groups, as determined by each coordinator; this can also be a rural community committee if the volunteer agrees to it

# Performance Report

Manawatu District Neighbourhood Support Inc  
For the year ended 30 June 2025

Prepared by Wheeler Campbell

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# Compilation Report

## Manawatu District Neighbourhood Support Inc For the year ended 30 June 2025

Compilation Report to the Committee of Manawatu District Neighbourhood Support.

### Scope

On the basis of information provided and in accordance with Service Engagement Standard 2 Compilation of Financial Information, we have compiled the financial statements of Manawatu District Neighbourhood Support Inc for the year ended 30 June 2025.

These statements have been prepared in accordance with the accounting policies described in the Notes to these financial statements.

### Responsibilities

The Committee are solely responsible for the information contained in this financial report and have determined that the accounting policies used are appropriate to meet your needs and for the purpose that the financial statements were prepared.

The financial statements were prepared exclusively for your benefit. We do not accept responsibility to any other person for the contents of the financial statements.

### No Audit or Review Engagement Undertaken

Our procedures use accounting expertise to undertake the compilation of the financial statements from information you provided. Our procedures do not include verification or validation procedures. No audit or review engagement has been performed and accordingly no assurance is expressed.

### Independence

We have no involvement with Manawatu District Neighbourhood Support Inc other than for the preparation of financial statements and management reports and offering advice based on the financial information provided.

### Disclaimer

The financial statements were prepared exclusively for your benefit. Neither we, nor any of our employees accept any responsibility on any grounds whatsoever, including liability in negligence, for the contents of the financial statements to any other person.



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Wheeler Campbell  
Chartered Accountants

Feilding

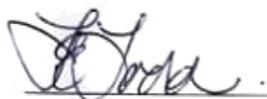
Dated: 1 October 2025

# Approval of Financial Report

## Manawatu District Neighbourhood Support Inc For the year ended 30 June 2025

The Committee are pleased to present the approved financial report including the historical financial statements of Manawatu District Neighbourhood Support Inc for year ended 30 June 2025.

APPROVED



Date 9.10.25.



Date 7 Oct 2025.

# Entity Information

## Manawatu District Neighbourhood Support Inc For the year ended 30 June 2025

### Legal Name of Entity

Manawatu District Neighbourhood Support

### Entity Type and Legal Basis

Incorporated Society

### Registration Number

CC40016, Society Number 1107645

### Entity's Purpose or Mission

Neighbourhood Support Manawātū is a charitable trust and incorporated society, and we are a member organisation of Neighbourhood Support New Zealand.

Neighbourhood Support is a nationwide community-led movement that brings people and neighbourhoods together to create safe, resilient and connected communities. In the Manawātū we work closely with Feilding Police, Manawātū District Council, Emergency Management, and other community & social organisations.

We promote connectedness and community safety, educate about crime prevention, and support community leaders to establish and maintain contact lists for their streets and areas and assist people to be prepared for emergency situations.

### Entity Structure

Neighbourhood Support Manawātū is governed by a Governing Committee, elected annually at the Annual General Meeting. The Governing Committee, at the time of reporting, consists of a Chair, Secretary, and seven officers.

Manawātū District Neighbourhood Support employs a general manager who also undertakes the Community Engagement role. The general manager reports to the Governing Committee.

### Main Sources of Entity's Cash and Resources

The majority of funds for the year ending 30 June 2024 were received from Manawātū District Council in the form of a priority services contract; and from the following organisations in the form of contestable grants: Neighbourhood Support New Zealand, COGS, the Lottery Grants Board.

### Main Methods Used by Entity to Raise Funds

Grant applications, donations or sponsorships.

### Entity's Reliance on Volunteers and Donated Goods or Services

The organisation relies on volunteers as Officers on our Governing Committee, and for some of our projects as part of our priority services contract with Manawātū District Council.

## Contact details

Physical address	C.O. Feilding Police, 93 Kimbolton Road, Feilding
Postal address	C.O. Feilding Police, PO Box 341, Feilding 4740
Phone	027 3237 387
Email	gm@nsm.org.nz
Website	<a href="https://www.neighbourhoodsupportmanawatu.org.nz/">https://www.neighbourhoodsupportmanawatu.org.nz/</a>
Facebook	<a href="https://www.facebook.com/neighbourhoodsupportmanawatu">https://www.facebook.com/neighbourhoodsupportmanawatu</a>

# Statement of Service Performance

## Manawatu District Neighbourhood Support Inc

For the year ended 30 June 2025

### Community Engagement:

- Neighbourhood Support NZ has 70 member groups and our core purpose is to create safe, connected, thriving, and resilient communities across New Zealand.
- Throughout the year we worked on engaging communities in the urban residential areas, the rural villages and businesses in all areas. We encouraged people to get to know their neighbours and to establish NSM street or area groups.
- People agreed they felt a greater level of social, physical, and mental wellbeing in their community when connected. Retired and / or elderly people and those new to their streets, may not otherwise have the opportunity to connect without the street gatherings.
- NSM emailed a monthly newsletter to all the households and regularly shared information to help residents locate a wide range of community services including the key messages from our main partners (below).
- The NSM committee employed a General Manager working between 20 and 30 hours per week. The GM resigned in May 2025 and a part time acting GM worked 10 hours a week until mid-July 2025.
- In April 2024 a Community Engagement coordinator was employed to assist with database entry and increase the membership and engagement. The project funded by Lotteries NZ and this contract ended late November 2024 as further funding was not secured.
- NSM's Infoodle CRM is crucial for keeping the members information secure. It contains two unique registers, a Valuable Skills Register and a Vulnerable Persons Register. These registers are to assist Central District Emergency Management if there is a Civil Defence emergency, to assist in locating the people who need help the most. Having a large rural population is also challenging and knowing where there are skilled people to assist CDEM is useful.
- NSM GM attended some of the 16 rural Community Committee meetings, intermittently throughout the year to provide information about becoming members.
- NSM staff and committee members supported various community events such as: Apiti Rural day, Kimbolton Fair & Sculpture Fair, Colyton Community event, MDC Family Fun Day, several neighbourhood gatherings, among others. Our sign-written gazebo and vehicle help us to maximise visibility and presence at all events attended.
- NSM keeps up to date via stakeholder and rural committee newsletters and contributes with content when requested.
- We continue with renewal of the NSM street signs and managed to change / install approx. 60 signs around the Manawatu this year ensuring we have a visual presence which assists in making communities feel safer.

### Entity Outcomes:

Description	2025	2024
Active members on the database	3919	3550
Residents registered as urban	2244	1263
Residents registered as rural	1672	1433
Increase in new members during the year	369	527
Households represented	2278	2278
Street coordinators	67	63
Activities undertaken	16	73
Letter-drops undertaken	2100 letters in 71 streets	2000+
Street events held	18	11
Members recorded in the Vulnerable Persons Register	191	153
Members recorded in the Emergency Skills Register	230	161

### Recognition of Neighbourhood Support Manawatu Partnerships:

Neighbourhood Support New Zealand has created significant partnerships on behalf of its 70 area member groups and we are fortunate to work alongside these organisations and provide NSM assistance.

#### NZ Police:

- NSM has a desk at the Feilding Police Station which helps NSM to stay connected to what's happening in our community.
- The NZ Police provide daily and weekly crime report data which we filter and email sent to affected streets / areas members along with appropriate messaging around security. We send at least 3 crime alerts email each month – often more.
- NSM provides support at Police run community event like the Community safety talks and Blue Light events.

#### Central District Emergency Management - Manawātū

- NSM attended the CDEM quarterly meetings and participated in community activities alongside CDEM to help promote EM messaging.
- CDEM complete training with community committees and Neighbourhood Support Manawātū are represented.

#### Hato Hone St John's, Fire and Emergency NZ and Feilding Community Patrol

- We share and promote information and messaging in our newsletters and collaborate to support their events in the community, for eg securing number plates against theft and first aid in the community courses.

#### Community Development

- NSM's Intergenerational Buddy Reading program services 11 schools across the Manawātū District. The program connects children with older people with the aim of improving reading and communication skills. This engagement provides health and cognitive benefits for mature people and education benefits for tamariki. Our volunteer buddy readers visit once a week during school terms. We currently have 22 volunteers and receive excellent feedback from the participating schools.

#### Rural Transport Initiative (Rural Bus Manawātū - RBM).

- Previous committees of Neighbourhood Support Manawātū applied for and received funding during the period 2022 to 2024 for the Rural Transport Initiative.
- NSM facilitated and purchased a 12-seater bus and luggage trailer in 2023, which arrived in October 2024.
- The current NSM committee agreed that the Rural Transport Initiative would be better served by a dedicated Trust with representation of members of the Rural community.
- A new trust was established by Aly Thompson (previous NSM Chairperson/GM and current Chairperson of RBM).
- Whilst the trust deed for Rural Transport Manawātū was completed by July 2024, the transfer of assets and setting up of operations did not occur until early November 2024.
- All funds and assets of RBM were transferred to the new trust by the end of 2024 and NSM is no longer involved.

Manawātū District Neighbourhood Support Incorporated would like to acknowledge our key stakeholders and funders – thank you for your support. Manawātū District Council NZ Lotteries Grants Scheme Neighbourhood Support New Zealand Community Organisation Grants Scheme T G MacCarthy

#### Organisation Outlook

Neighbourhood Support Manawātū remains strong as an organisation and having undertaken a large rural community focused project (Rural Transport), going forward we return to our core purpose of connecting people in their neighbourhoods and maintaining the key registers of the database.

We continue to seek funding for our work by providing evidence of strong outcomes.

**NSM will continue to take actions that strengthen our partnerships with key groups such as NZ Police, Manawatū District Council, Emergency Management, our membership base of rural and urban residents of the Manawatū District.**

**We are mindful that Neighbourhood Support Manawatū manages a valuable community asset in our membership database and our two registers. There are more streets and roads in the district to visit and connect people, encourage NSM membership and set up neighbourhood groups, going forward.**

# Statement of Financial Performance

## Manawatu District Neighbourhood Support Inc For the year ended 30 June 2025

	NOTES	2025	2024
<b>Revenue</b>			
General grants	2	55,000	88,988
Interest, dividends and other investment revenue	2	188	2,610
<b>Total Revenue</b>		<b>55,188</b>	<b>91,598</b>
<b>Expenses</b>			
Employee remuneration and other related expenses	3	43,857	45,240
Volunteer related expenses	3	149	189
Other expenses related to service delivery	3	10,202	12,209
Other expenses	3	558	1,583
<b>Total Expenses</b>		<b>54,766</b>	<b>59,221</b>
<b>Surplus/(Deficit) for the Year</b>		<b>421</b>	<b>32,377</b>

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

# Statement of Financial Position

Manawatu District Neighbourhood Support Inc

As at 30 June 2025

	NOTES	30 JUN 2025	30 JUN 2024
<b>Assets</b>			
<b>Current Assets</b>			
Bank accounts and cash	4	8,286	76,868
GST Refund Due		-	548
Rural Bus Manawatu		-	11,270
<b>Total Current Assets</b>		<b>8,286</b>	<b>88,686</b>
<b>Non-Current Assets</b>			
Property, Plant and Equipment	5	717	607
<b>Total Non-Current Assets</b>		<b>717</b>	<b>607</b>
<b>Total Assets</b>		<b>9,002</b>	<b>89,294</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Creditors and accrued expenses		2,979	1,969
Employee costs payable		1,282	1,282
GST Payable		104	-
Unspent Grants	6	2,525	22,000
<b>Total Current Liabilities</b>		<b>6,889</b>	<b>25,251</b>
<b>Total Liabilities</b>		<b>6,889</b>	<b>25,251</b>
<b>Total Assets less Total Liabilities (Net Assets)</b>		<b>2,113</b>	<b>64,043</b>
<b>Accumulated Funds</b>			
Accumulated surpluses or (deficits)	7	2,113	64,043
<b>Total Accumulated Funds</b>		<b>2,113</b>	<b>64,043</b>

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

# Statement of Cash Flows

Manawatu District Neighbourhood Support Inc

For the year ended 30 June 2025

	2025	2024
<b>Cash Flows from Operating Activities</b>		
General Grants	57,525	44,968
Interest, dividends and other investment receipts	654	2,610
Payments to suppliers and employees	(53,478)	(58,863)
GST	841	(606)
<b>Total Cash Flows from Operating Activities</b>	<b>5,542</b>	<b>(11,891)</b>
<b>Cash Flows from Investing and Financing Activities</b>		
Receipts on behalf of Rural Bus Manawatu	15,000	22,000
Payments on behalf of Rural Bus Manawatu	(89,125)	(11,270)
<b>Total Cash Flows from Investing and Financing Activities</b>	<b>(74,125)</b>	<b>10,730</b>
<b>Net Increase/ (Decrease) in Cash</b>	<b>(68,582)</b>	<b>(1,162)</b>
<b>Cash Balances</b>		
Cash and cash equivalents at beginning of period	76,868	78,029
Cash and cash equivalents at end of period	8,286	76,868
Net change in cash for period	(68,582)	(1,162)

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

# Statement of Accounting Policies

## Manawatu District Neighbourhood Support Inc

For the year ended 30 June 2025

### Basis of Preparation

Manawatu District Neighbourhood Support has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

### Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

### Property, Plant, Equipment and Depreciation

Property plant and equipment are recorded at cost less aggregate depreciation provided at the maximum rates allowed by the Inland Revenue Department. The depreciation rates used are shown in the Schedule of Property, Plant and Equipment.

### Grants

Grants received are included in operating revenue. If particular conditions are attached to a grant that would require it to be repaid if these conditions are not met, then the grant is recorded as a liability until the conditions are satisfied.

### Donations

Donations received are included in operating revenue. If particular conditions are attached to a donation that would require it to be repaid if the conditions are not met, then the donation is recorded as a liability until the conditions are satisfied.

Donated goods or services (other than donated assets) are not recognised.

Where significant donated assets are received with useful lives of 12 months or more, and the fair value of the asset is readily obtainable, the donation is recorded at the value of the asset obtained. Where the fair value of the asset is not readily obtainable, the donation is not recorded. Donated assets with useful lives less than 12 months are not recorded.

### Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

### Income Tax

Manawatu District Neighbourhood Support is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

### Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

# Notes to the Performance Report

## Manawatu District Neighbourhood Support Inc For the year ended 30 June 2025

### 1. Grants & Donations

	2025	2024
Manawatu District Council Priority Services	25,000	25,000
Department of Internal Affairs	-	2,500
NZ Lottery Board	15,000	59,020
Neighbourhood Support NZ	5,000	2,468
NZ Community Trust	5,000	-
T G McCarthy Trust	5,000	-
<b>Total</b>	<b>\$55,000</b>	<b>\$88,988</b>

2025 2024

### 2. Revenue

<b>Donations, fundraising and other similar revenue</b>		
Donations and Grants	55,000	88,988
<b>Total Donations, fundraising and other similar revenue</b>	<b>55,000</b>	<b>88,988</b>
<b>Interest, dividends and other investment revenue</b>		
Interest Received	188	995
Interest Income RBM	-	1,615
<b>Total Interest, dividends and other investment revenue</b>	<b>188</b>	<b>2,610</b>
<b>Total Revenue</b>	<b>55,188</b>	<b>91,598</b>

2025 2024

### 3. Expenses

<b>Employee remuneration and other related expenses</b>		
Wages	43,857	45,240
<b>Total Employee remuneration and other related expenses</b>	<b>43,857</b>	<b>45,240</b>
<b>Volunteer related expenses</b>		
Volunteer Expenses	149	189
<b>Total Volunteer related expenses</b>	<b>149</b>	<b>189</b>
<b>Other expenses related to service delivery</b>		
Accommodation	-	252
Accountancy Fees	1,248	1,716
Advertising	753	320
Bank Fees	36	30
Event Expenses	556	1,333

	2025	2024
Computer & Database	3,021	2,575
Insurances	967	1,003
Licences and Fees	-	180
Merchandise & Uniforms	-	511
Neighbourhood Support Projects & Events	84	-
Petrol	660	958
Printing and Stationery	224	681
Subscriptions	599	44
Telephone, Tolls & Internet	1,809	1,735
Vehicles Servicing & Maintenance	220	846
Venue Hire	26	25
<b>Total Other expenses related to service delivery</b>	<b>10,202</b>	<b>12,209</b>
<b>Other expenses</b>		
Depreciation	467	1,408
Interest - IRD Use of Money	9	111
Tax Penalties	82	63
<b>Total Other expenses</b>	<b>558</b>	<b>1,583</b>
<b>Total Expenses</b>	<b>54,766</b>	<b>59,221</b>
	2025	2024

#### 4. Analysis of Assets

##### Bank accounts and cash

ANZ 00	7,525	19,075
ANZ 01 RBM	95	50,654
ANZ 02	666	7,139
<b>Total Bank accounts and cash</b>	<b>8,286</b>	<b>76,868</b>

#### 5. Property, Plant and Equipment

##### This Year

Asset Class	Opening Carrying Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Plant and Equipment	608	0	0	294	313
Motor Vehicles	576	0	0	173	404
<b>Total</b>	<b>1,184</b>	<b>0</b>	<b>0</b>	<b>1,102</b>	<b>717</b>

##### Last Year

Asset Class	Opening Carrying Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Plant and Equipment	1,192	0	0	584	608

Motor Vehicles	824	0	0	247	576
Total	2,015	0	0	1,408	1,184

## 6. Unexpended Grants

Funder	Purpose	Received	Unexpended	Last year
Manawatu District Council	Rural Bus Manawatu vehicle purchased in the 2025 financial year			22,000
Neighbourhood Support NZ	Grant received June 2025 to be spent in the 2026 financial year	2,525	2,525	
Total			\$2,525	\$22,000

2025                      2024

## 7. Accumulated Funds

### Accumulated Surpluses

Opening Balance	64,043	31,666
Prior Period - Rural Bus Manawatu	(62,351)	-
Current Year Earnings	421	32,377
Total Accumulated Surpluses	2,113	64,043

## 8. Prior Period Adjustments

During the 2021-2024 financial years Manawatu District Neighbourhood Support provided assistance to the establishment of the Rural Bus Manawatu project. This included receiving and holding grant funds and vehicle assets. The Rural Bus Manawatu has now been incorporated as a separate entity and the assets held have been transferred to the new entity. Accumulated funds have been reduced to account for the prior year transactions relating to Rural Bus Manawatu.

## 9. Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees at year end (Last year - nil).

## 10. Commitments

There are no commitments at year end (Last year - nil).

## 11. Related Parties

There are no transactions with related parties that require disclosure.

## 12. Ability to Continue Operating

The entity will continue to operate for the foreseeable future.